A Telegenetics visit is similar to an in-person genetics clinic visit. The genetics provider will ask you questions about medical history and family history. The specific things that happen during a Telegenetics visit depend on why you or your family member were referred for genetic services, and whether this is your first time seeing a genetics provider or a follow-up appointment. Sometimes a physical exam might be needed, in which case a local healthcare provider may help. Your genetics provider may also suggest some genetic testing.

**HOW DOES IT WORK?**

A Telegenetics visit is usually 30 – 60 minutes and involves using videoconferencing with a computer, phone, or tablet, either from a provider’s office near you or your own home to connect with a genetics specialist located somewhere else for a clinic visit. The four main types of Telegenetics appointments are:

- **VIDEO CONFERENCING**
  Live, two-way interaction between a person and a provider using an electronic platform similar to Skype or Facetime.

- **STORE AND FORWARD**
  Receive an evaluation and treatment recommendations from a genetic specialist based on pre-recorded health history that you’ve prepared with your child’s primary provider.

- **REMOTE MONITORING**
  A local provider monitors your child’s health status and behaviors and transfers information to a genetic specialist to assist in providing care to your child.

- **MOBILE HEALTH**
  Exchange text messages or video conferencing with a genetic provider through a secure application on your mobile device.

**POTENTIAL BENEFITS**

- Less travel time
- Less cost
- Less wait time
- Less distance
- Increased # of Available Providers
- More Access to Early Detection
- Increased Patient Satisfaction

For further information please contact the National Genetics Education and Family Support Center at jlopez@geneticalliance.org or anware@familyvoices.org.